Mission: Are we living up to our potential?

Every company has a mission, it’s the guiding principle of why they exist, it informs the community of the company’s reason for operating. Here are two popular mission statements: Nike: To bring inspiration and innovation to every athlete in the world. Starbucks: To Inspire and nurture the human spirit—one person, one cup and one neighborhood at a time.

After you read the above mission statements, knowing the company it represents do you think they are living up to that statement? When you hear Operation: New View what do you think? What does our community think? Our mission is to mobilize federal, state and local resources within Dubuque, Jackson and Delaware counties to focus on planning and operating programs designed to eliminate poverty by serving the needs of low income people and providing them with the opportunities, motivation, skills and knowledge to become self-sufficient and reach their full potential. Are we living up to our claim to be change agents and living out the meaning of our mission? These statements should bring about thoughts of how we can be the mission that our agency has set the tone for.

What can we do? What can I do? Improvements can be made externally but my thoughts are centered on our internal thought process. After we decide this is the work we want to do then the external things become second nature. Volunteering, mentoring, getting involved in community events, all of those things are external acts of an internal direction. When someone sees you assisting an elderly person to their car they might also think, “I think they work at Operation: New View”. Living out our mission is not only the work we do for ONV but what we do for others as well.

—David Barnes, Executive Director, Operation New View CAA
LIHEAP Season is Here

Fall is here and our office is gearing up for a busy LIHEAP (Low Income Home Energy Assistance Program) season. In October we process applications for the elderly and disabled and in November all other households are encouraged to apply. The LIHEAP program helps people with a onetime payment toward their winter heating costs. If you know of anyone who could benefit from this program, please send them our way.

Contact your local agency to see if you qualify:

- Dubuque: 563-556-5130
- Delaware: 563-927-4629
- Jackson: 563-652-5197

“On behalf of Operation New View and our clients, THANK YOU for helping us help others.”

Delaware County Outreach:

Coats, Food Banks and Christmas Oh My!

Once again we are partnering with KCRG-TV and generous community members to offer Coats for Kids. If you wish to donate a new or clean gently used coat, please call 563-927-4629 for drop off. Coats for Kids distribution is Friday October 21st at the ONV office from 9 am to 4 pm.

ONV takes food orders for the Delaware County Food Bank on Monday and Thursday from 8 to 10 am. Food pick up is from 11:30 to 2:30 the same day. Special Thanksgiving and Christmas Basket forms are available at ONV, the Food Bank and area churches. The Mobile Food Bank is available the first Thursday of the month at the Assembly of God Church starting at 5:00. Share the Harvest distributes on the first and third Tuesdays of the month at the Can do Redemption Center.

Our hygiene program is always in great demand. If you are able to help with the basic necessities of toilet paper, laundry soap, dish soap, deodorant, shampoo, toothpaste/brushes, Kleenex and bar soap your donations would be greatly appreciated.

Christmas is quickly approaching. If you would like to adopt a family, please give us a call 563-927-4629.

Important Reminders:

- Heating assistance: elderly and disabled applications start in October and all other applicants in November
- Coats for Kids distribution: October 21
- Food Bank orders and pick-up on Mondays and Thursdays
- Forms for Thanksgiving and Christmas baskets can be found at ONV, Delaware
- Hygiene products always welcome
- Adopt a family for Christmas

More information
Call ONV, Delaware: 563-927-4629
Dubuque County Outreach: Keeping Our Community Fed

Coats for Kids is a program to help kids have warm coats for the winter months. Distribution will be October 26th from 9:00 am – 2:00 pm and 5:00 pm – 7:00 pm. October 27th from 9:00 am – 2:00 pm at St. John Lutheran Church, 1276 White St.

We are seeing that more and more families are utilizing the food pantry. The food pantry is a valuable source of food for families who can’t make it from one month to another without the pantry’s assistance. A household may utilize the Dubuque Food Pantry once every two months.

The Multicultural Family Center distributes free food to families in need. Call (MFC) for more information at 563-582-3681.

St. Stephen’s Food Bank will be having a Mobile Food Pantry at Resurrection Church in the School Gym at 4300 Asbury Road on Saturday, October 22, 2016 from 8:45 to 11:00 a.m.

Dubuque Area Harvest Labor is open for food pantry the 2nd Saturday of every month.

New Life Church has a food give-away every other week on Thursday, located at 835 S. Grandview Heights. Please call 563-556-5130 for more information.

Dubuque’s Holiday sign up will be on Thursday November 3rd. We will have more details on that project later this month. Our program helps make families have a brighter holiday.

Important Reminders:
- Heat assistance: elderly and disabled start in October and all other applicants in November
- Coats for Kids Oct 26 & 27 St. John Lutheran Church
- Multicultural Family Center has free food available
- Mobile Food Pantry Oct 22 at 8:45-11:00 am at Resurrection Church
- Dubuque Area Harvest and New Life Church also have food available monthly
- Holiday sign-up Nov 3

Call ONV, Dubuque: 563-556-5130
Jackson County Outreach

Operation New View staff in Jackson County will be providing information on Low Income Home Energy Assistance Program (LIHEAP) and will be traveling to Bellevue, Preston and Sabula to take applications. Please call our office at 563-652-5197 for an appointment in your local community.

Need a New Furnace Filter? Our friends at Theisen’s donated furnace filters in a wide variety of sizes. Check your furnace size and stop by to pick one up.

Operation New View, partnering with Maquoketa Community Services, will take applications for the Christmas Star Program beginning November 1.

More information
Call ONV, Jackson: 563-652-5197

Green Iowa AmeriCorps Joins Dubuque ONV

Green Iowa AmeriCorps helps make Iowans more energy efficient through low-impact home weatherization, energy education, and community outreach. GIAC is headquartered at the University of Northern Iowa, and maintains six sites throughout Iowa.

We’re fortunate to have a local site here at the Central Office in Dubuque. The team will be able to provide FREE home audits in all 3 of our service counties.

**Objectives of Green Iowa AmeriCorps:**
- Implement energy efficiency services to under-served populations to reduce financial burden and energy waste
- Enhance and promote existing energy efficiency efforts in underserved Iowa communities
- Provide energy conservation and efficiency education
- Identify and address energy efficiency use issues via a team based approach in target communities
- Recruit and manage volunteers

For more information or to schedule a FREE home audit call 563-556-5130 or visit www.greeniowaamericorps.org
Your Home’s Fall Checklist

- **Get your mind in the gutters.** Inspect and clean gutters and downspouts.
- **Button up your overcoat.** Seal gaps and cracks around windows and doors with weather-stripping and caulk.
- **Get on top of roof problems.** Inspect your roof for damaged or curled shingles, corroded flashing, or leaky vents.
- **Walks the walks (and drives).** Take steps to repair damaged sidewalks, driveways, and steps.

“Fall is the perfect time to take care of the little things that can make a big difference for you and your home.”

- **Chill out.** Drain and winterize outdoor faucets and irrigation systems.
- **Freshen your filter.** Clean or replace dirty furnace filters.
- **Give your furnace a physical.** Have a professional inspect your heating system.
- **Gather round the hearth.** Check fireplaces for soot or creosote build-up. Better yet, schedule a visit from a reputable chimney sweep.
- **Keep the humidifier humming.** Clean the plates or pads to ensure efficient operation.
- **Head-off gas problems.** If you have a gas-fired room heater, have it inspected by a pro. Also, perform any routine maintenance recommended by the maker.
- **Keep the wood fires burning brightly.** Wood stoves are making a comeback. To avoid a deadly situation, be sure to inspect yours before firing it up.
- **Keep your family safe at home.** A home safety check should be an annual ritual in every household. Test smoke and CO monitors, inspect (or install) fire extinguishers, review fire escape plans, and rid your home of old newspapers and other fire hazards.
New Agency Staff 2016

Ben Al-Bazboz—Intern
Hagan Ackley—Head Start Sub
Mary Beth Boll—Head Start-Sub
Kristina Bozickovic—Head Start
Karen Brenner—Head Start-Sub
Samantha Brinkmoeller—Head Start Teacher
Tara Brothers—VISTA Americorp
Tommy Cervenka—Head Start Intern
Nikia Clark—Head Start Cook
Ronelle Clark—Jackson County Community Coordinator
Tawanda Clay—Transportation Center Aide
Dana Fessler—HR Director, Central Office
Lisa Hansel—LIHEAP Intake Worker Dubuque County
Donna Harland—Head Start Sub
Tammy Hochrein—Head Start Sub
Karol Hoeger—Head Start Teacher
Angela Kirby—LIHEAP Intake Worker Dubuque County
Marlee Kramer—Head Start Teacher Associate
Nancy Kutsch—Accounting Specialist
Tiffany Maker—LIHEAP Intake Worker Delaware County
Briana Minet—LIHEAP Intern
Jonell Moore—Team Coordinator
DeAnn Nilles—LIHEAP Intake Worker Central Office
Holly Pollock—Head Start Sub
Tasha Remington—Head Start Sub
Heather Said—Jackson County Outreach Worker
Stacy Seyer—Head Start Teacher
Molly Sieverding—Head Start Teacher
Debbie Toplin—Head Start Teacher Associate
Ronchonda Williams—Cook
Ty Zirker—Central Office

One Year
Margo Angell
David Barnes
Cynthia Hanely
Sharon Nealy
Stacey Oswald
Dawn Runde
Stephanie Sandhagen
Hobie Wood

Two Years
Shayla Cole
Georgie Dirks
Sandra Gatto
Julie Guglielmotto
Lynne Kramer
Paula Pike
Becky Wiedenbacher
Jennifer Zaring

Three Years
Jean Dalsing
Emily Verhagen
Jenny Wild

Five Years
Joan Amunson

Six Years
Myron Cole
Cathy Koppes

Eight Years
Whitney Rekenmeyer

Ten Years
Renee Gerardy
Robin Klima
Betsy Wiebke

Eleven Years
Deb Hamblin
Ronda Humpal
Julie Kirschbaum
Donna Sindahl
Louanne Stratton

Twelve Years
Jo Gibbs
Karilyn Steffen

Fourteen Years
Tracy Edminster
Stacy Goerdt
Barb Meneguin
Kari Williams

Fifteen Years
Stacy Weires

Seventeen Years
Lana Drake

Eighteen Years
Sonya Bussan
Mary Ness
Jane Sauser
Julie Thomas

Twenty One Years
Kara Sperlingske
Lori Tillman

Twenty Two Years
Bev Dirks
Brenda Sullivan
Stephanie Wieland

Twenty Five Years
Sue DeMoss
Brenda Pregler
Barb Slater

Twenty Six Years

Twenty Eight Years
Jennifer Atkinson
Karen Conrad
Don Naderman

Twenty Nine Years

Thirty Years
Gloria Kolbet
Jim O’Toole

Thirty One Years
Mary Billmeyer
Financial Literacy with Head Start

We are excited to introduce a Financial Literacy program in Head Start!

Children’s perception of money is mainly dictated by their parents, peers, and social media. This curriculum will help children understand a little bit more in depth about basic financial literacy concepts, from identification of bills and coins, to understanding the purpose of saving, spending, and sharing money. Through well reviewed children’s books and hands on activities with their teachers, children will come out of the classroom knowing more today than the day before. An example of books that will be used in this program is “Little Critter: Just Saving Money” by Mercer Mayer.

Currently the program is offered in Dubuque classrooms but will expand this year. We hope to have the class offered in all twelve of our Head Start schools. The monthly classes are geared toward the 4 and 5 year-olds with a better chance of retention. Small steps lead to many future successes.

“In November we will have a full enrollment of 225 children being served in our three county service area.”

Head Start Happenings…

Our Head Start program received notification in June 2016 that our Re-Competition grant application was approved for a 5-year grant cycle. With the new grant came changes to the organizational structure of the program and classroom operations. All of our Head Start classrooms now operate Monday thru Thursday for a minimum 6 hours per day with Friday being planning day for staff. We have hired two Family Advocates whose main focus is to work one on one with in reaching their family goals and connecting them with community resources.

The first day of class for Head Start children was on Monday, August 23. This was a day where children and families were invited to meet their classroom staff, receive school calendars and the Parent Handbook. The children have surpassed their first 45 days and all social, development and health screenings have been completed. The results of the children’s screenings and academics will be shared with parents during Teacher Home Visits the 3rd week of October.

We have found a location for the former Manchester site we relocated to Dubuque. We will be moving into a building on the West end of Dubuque on Pennsylvania Avenue. The building is currently being renovated with a target completion date of December! We are working on a temporary location for this classroom to open by November and once this classroom is up and running we will have a full enrollment of 225 children being served in our three county service area.

—Brenda Sullivan, Head Start Director
We hope you have a very happy and healthy Holiday Season!

Cheers to a great 2017

Holiday Hours

Operation: New View Community Action Agency

ALL locations: Dubuque, Delaware and Jackson counties

Closed for Thanksgiving: Thursday and Friday
   November 24th and 25th

Closed for Christmas: Friday through Monday
   December 23rd through 26th

Closed for New Year: Friday through Monday
   December 30th thru January 2nd

Operation: New View Community Action Agency is an equal opportunity provider, employer and lender.

Operation New View: Action Agency

1473 Central Avenue
Dubuque, IA 52001

Phone: 563.556.5130
Fax: 563.556.4402
E-mail: operationnewview.org