

LIHEAP

The Bureau of Energy Assistance administers the Low-Income Home Energy Assistance Program (LIHEAP). This federally-funded block grant is designed to aid qualifying households in the payment of a portion of their residential heating costs for the winter heating season. The program's energy crisis intervention components are designed to provide immediate response to alleviate potentially life-threatening situations and the client education component of the program provides funds for activities that encourage regular utility payments, promote energy awareness and encourage reduction of energy use through energy efficiency, client education and weatherization.

COUNTY OUTREACH CENTERS FOR COMMUNITY SERVICES

All Outreach Centers operate
8:00 a.m. to 5:00 p.m.
Monday—Friday

DUBUQUE COUNTY

Operation: New View CAA
1473 Central Avenue
Dubuque, IA 52001
563/556-5130

DELAWARE COUNTY

Operation: New View CAA
721 South 5th Street, Suite B
Manchester, IA 52060
563/927-4629

JACKSON COUNTY

Operation: New View CAA
904 East Quarry Street
Maquoketa, IA 52060
563/652-5197

Operation: New View Community Action Agency
Is a member of the Community Action Partnership and the
Iowa Community Action Association.



Operation: New View Community Action Agency is an equal opportunity employer and service provider. All programs and services of the agency are available to all persons who meet qualifications regardless of race, color, creed, national origin, religion, age, disability, sex, or familial status; and in accordance with the Civil Rights Act of 1964.



OPERATION: NEW VIEW COMMUNITY ACTION AGENCY

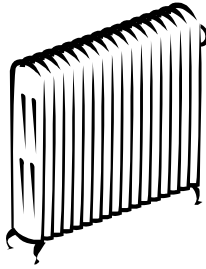
1473 Central Avenue
Dubuque, Iowa

Phone: 563.556.5130
FAX: 563.556.4402

www.operationnewview.org

WHAT IS LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) is designed to assist low-income families meet the cost of home heating. Applications are accepted on a first come/first serve basis from November through April (October 1 for households with elder/disabled members), Monday—Friday.



Eligibility

A household may qualify for assistance in this program if the household's income falls within the income range listed .

At the time you apply, providing you have brought all necessary documentation with you (proof of income for the last 13 weeks, a copy of your heating and electric bill, proof of members living in your household (birth certificate, etc.), Social Security cards (or numbers) for all persons living in your household, you will be told whether you are eligible and if so, for what amount you might qualify. This initial determination is subject to review and totally dependent on the availability of federal funds. In most case, benefits will be in the form of a credit applied to your heating bill by your utility company. Households who reside in subsidized housing that are individually metered and responsible for paying their primary heating costs are eligible. Subsidized households that are master

residents of any licensed medical facility (hospital, skilled nursing facility or intermediate care facility) publicly operated community residence or emergency shelter is ineligible unless they are paying a vendor directly for their primary heating source.

<u>Size of Household</u>	<u>Household Income</u>
1	\$16,245
2	\$21,855
3	\$27,465
4	\$33,075
5	\$38,685
6	\$44,295

For family units with more than six members, add \$5,610 for each additional member.

Proof Of Income

Attach documents that offer proof of total household gross income from all sources. We must have complete proof of income to process your application.

Fixed Income

This income may include: Social Security Benefits, Supplemental Security Income (SSI), Aid to Families with Dependent Children or Family Veteran's Assistance, Unemployment Insurance, pensions. Please bring a copy of your most recent check.

Self-Employment/Farmers

A copy of your most recent federal income tax return.

TANF(FIP) and SSI Recipients

Please bring in a copy of your Medicaid card.

Wage Earners

Bring copies of your check stubs for the three months preceding the date of application, or copy of your federal income tax return.

WHAT ASSISTANCE DOES LIHEAP PROVIDE?

Your LIHEAP program may be able to offer you one or more of the following types of assistance:

- Bill payment assistance.
- Energy crisis assistance.
- Weatherization and energy-related home repairs.



OPERATION: NEW VIEW
COMMUNITY ACTION AGENCY

1473 Central Avenue
Dubuque, IA 52001

Phone: 563/556-5130
FAX: 563/556-4402
email: www.operationnewview.org